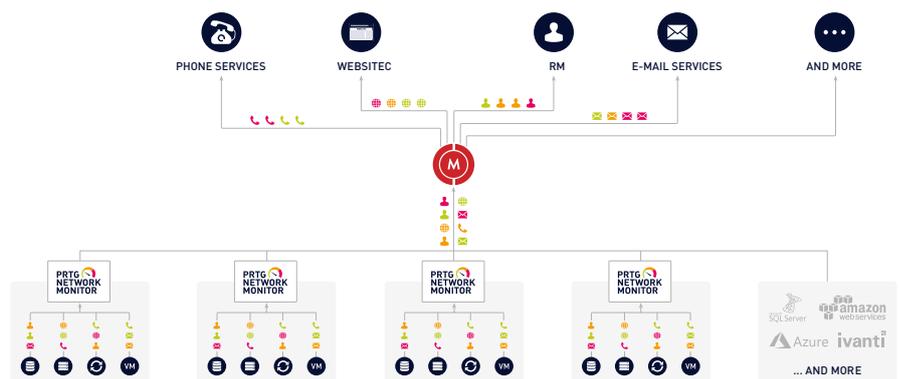**MARTELLO**

**UPTIME ↗
ALLIANCE
PARTNER**

Monitor – Analyze – Solve

By integrating PRTG with Martello iQ, you can add a fast analytics layer to improve uptime, visualize your IT environment, and integrate all of your IT systems into a single pane of glass.

Paessler and Martello: Monitoring and Analytics Combined

Martello iQ and PRTG Network Monitor integrate with each other, combining the broad monitoring capabilities of PRTG with Martello iQ's analytics power to discover, analyze, and solve any IT issue before it becomes a problem.

PRTG monitors your IT infrastructure 24/7, discovering all issues and anomalies. In case of any issue – whether it's discovered due to defined thresholds or by "unusual detection" – PRTG will send a notification to Martello iQ. The software gathers information from different sources such as IT tools, cloud platforms, or ITSM systems. It analyzes and correlates data and starts troubleshooting using automated incident workflows.

For Paessler & Martello Customers, This Means:

Business Value Dashboards: Customizable business value dashboards for monitoring service and device health, SLAs, and financial impact of outages, which can be personalized per stakeholder. Calculate your SLAs coming from PRTG and share with your CxO or help desk so everyone has access to this IT data in a business context.

Visualize your IT Environment: Based on the network discovery of PRTG, Martello iQ provides a great overview of your IT infrastructure. The Martello iQ dependency diagram shows how all objects are related to one another and helps to quickly analyze where a problem is coming from by drilling down to the underlying issue.
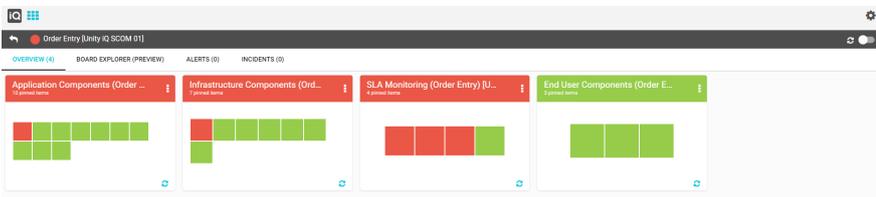

Scaled up Monitoring: Martello iQ can help with scaling up your PRTG environment. Due to its big-data back-end it can easily handle multiple PRTG instances and group them together in one large overview. Grow your PRTG monitoring to cover your full IT environment from small to medium-sized business or large enterprise environments.

Single Pane of Glass: Martello iQ not only integrates with PRTG but also many other IT monitoring tools, public clouds, and ITSM systems within seconds to add alerts, objects, and incidents in one single pane of glass.

Smart Ticketing: Streamlined alert-handling workflow between IT operations and IT service management and quicker resolution times. Intelligently sort alerts based on service and business orientation, group them as incidents, and forward them to any ITSM system. Receive bidirectional updates as resolution progress is made. Improve your uptime through alert correlation and automated incident management.

Historical Alert Analysis: PRTG shows the real-time health of your network environment. In addition, Martello iQ stores all alerts generated from PRTG, providing a rich historical store of what happened when.

Solution Benefits:

- Increased uptime – and faster incident resolution
- Become service-oriented – by grouping your IT monitoring tools into business services
- Show IT value – by sharing dashboards with the organization that show your improved service levels

**CONTACT THE
UPTIME ALLIANCE TEAM**

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