

Paessler Expands Monitoring Capabilities With New Business Process Sensor

Paessler enables IT to monitor critical business processes with a single, comprehensive view

WAKEFIELD, Mass., January 20, 2016 – Paessler AG, the [innovative network monitoring](#) specialist, today released a new capability for PRTG Network Monitor that allows users to monitor the health of entire business processes, combining multiple sensors to gain insight into the availability and performance of critical operations.

PRTG Network Monitor boasts more than 200 out-of-the-box sensor types, used to monitor everything from routers and switches to virtual machines and more. Through these sensors, IT departments can gain a comprehensive overview of the performance and availability of their entire IT infrastructure by monitoring individual aspects of a device or service. With the addition of the Business Process Sensor, it is now possible to manage the health of entire business processes, gaining a view into a complex system rather than analyzing each individual aspect. Processes like websites, email, and other key business functions can be defined and monitored with this new capability.

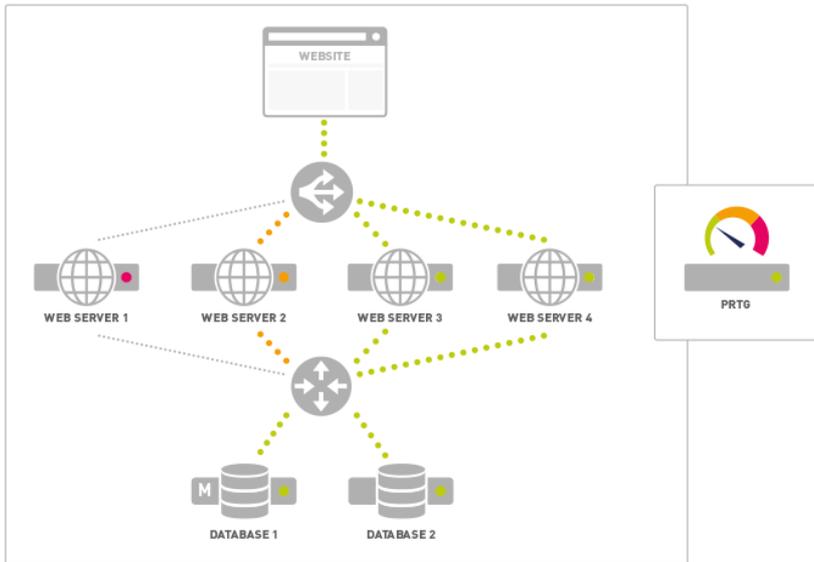
“We are very happy with the Business Process Sensor, as it gives us an easy way to monitor and show the performance and uptime of our services as it is perceived by the customers,” said Sven van der Waal van Dijk, CEO at CoDesk.

With the Business Process Sensor, the availability and performance of a website can be monitored by combining the sensors that monitor load balancers, web servers and databases into one defined process. Within the specific process, users can define when they need to be alerted, and the severity of the alert, based on the functionality of each process. This minimizes alerts, giving users the ability to be notified only when an entire process is threatened, as opposed to an individual notification for each component.

“PRTG Network Monitor is built to be flexible and fit the many varying needs of today’s IT administrators. With the Business Process Sensor, we’re giving users the power to gain a simple overview of key business processes and a new way to monitor their infrastructure,” said Andrew Cutting, Director, Channel Sales, North America at Paessler AG. “Downtime means lost productivity and potentially lost revenue. Critical business processes, like websites or email, need to stay available at all times. These new sensors make it even simpler for IT departments to keep their infrastructure up and running.”

For more about the Business Process Sensor, please visit the [Paessler blog](#).

WEBSITE BACKEND PROCESS



Andrew Cutting, Director Channel Sales, North America at Paessler AG

About Paessler AG

Paessler AG's award winning PRTG Network Monitor is a powerful, affordable and easy-to-use Unified Monitoring solution. It is a highly flexible and generic software for monitoring IT infrastructure, already in use at enterprises and organizations of all sizes and industries. Over 150,000 IT administrators in more than 170 countries rely on PRTG and gain peace of mind, confidence and convenience. Founded in 1997 and based in Nuremberg, Germany, Paessler AG remains a privately held company that is recognized as both a member of the Cisco Solution Partner Program and a VMware Technology Alliance Partner.

Learn more about Paessler and PRTG at www.paessler.com.

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